

9 January 2019

To whom it may concern:

I am a Sales and Marketing Manager working in Hong Kong. Both my husband and myself have decided to immigrate to Australia under skilled migration for a better quality of life and good education for my children.

After searching for an Australia government registered immigration consultant in Hong Kong, we finally selected John Hu of John Hu Migration Consulting (MARN 0746141) to process my skilled migration visa to Australia as John has many years of successful experience in processing various types of Australia immigration visas including skilled, business and family categories.

I was guided through the whole process by John Hu and his professional team in completing my skills assessment by the Australia Institute of Management, state nomination and visa applications. John and his staff helped collate all my supporting documents and completed all my application forms.

I received my visa grant notice for my family in December 2018.

I have enjoyed my customer experience with John Hu Migration Consulting. I would recommend John Hu Migration Consulting to another visa applicant who has decided to immigrate to Australia.

A handwritten signature in black ink, appearing to be 'Ms. Chou', with a long, sweeping underline that extends to the right.

Ms. Chou

John Hu Migration Consulting Customer Satisfaction Survey

Customer Name: YIMAN GTON

Date: 9/1/2019

1. How professional is John Hu Migration Consulting?

- Extremely professional
- Very professional
- Moderately professional
- Slightly professional
- Not at all professional

2. How well did our consultants answer your question or solve your problem?

- Extremely well
- Quite well
- Moderately well
- Slightly well
- Not at all well

3. How responsive have our consultants been to your questions or concerns?

- Extremely responsive
- Quite responsive
- Moderately responsive
- Slightly responsive
- Not at all responsive

4. Overall are you satisfied with our professional service?

- Extremely satisfied
- Moderately satisfied
- Neither satisfied nor dissatisfied
- Slightly dissatisfied
- Extremely dissatisfied

5. How likely are you to recommend John Hu Migration Consulting to others?

- Extremely likely
- Very likely
- Moderately likely
- Slightly likely
- Not at all likely