

23 October 2018

To whom it may concern,

I have been working as a web designer in Hong Kong and decided to immigrate to Australia with my family in search of a better life.

Having researched extensively for an experienced Australian registered Migration Agent, we finally selected and engaged the professional immigration services of John Hu of John Hu Migration Consulting (MARN 0746141) who has a proven track record of processing many successful Australia immigration skilled and investor cases.

With their professional services and experiences, I applied for Australian skilled subclass 190 visa application under the South Australia state nomination in February and my visa was granted within 8 months.

I am highly satisfied with the quality customer service provided by John Hu Migration Consulting and have no hesitation in recommending them to any prospective clients.

Kind regards,

A handwritten signature in black ink, appearing to read 'Lam', written in a cursive style.

Mr Lam

John Hu Migration Consulting Customer Satisfaction Survey

Customer Name: Joseph Lam

Date: 23-10-2018

1. How professional is John Hu Migration Consulting?
  - Extremely professional
  - Very professional
  - Moderately professional
  - Slightly professional
  - Not at all professional
  
2. How well did our consultants answer your question or solve your problem?
  - Extremely well
  - Quite well
  - Moderately well
  - Slightly well
  - Not at all well
  
3. How responsive have our consultants been to your questions or concerns?
  - Extremely responsive
  - Quite responsive
  - Moderately responsive
  - Slightly responsive
  - Not at all responsive
  
4. Overall are you satisfied with our professional service?
  - Extremely satisfied
  - Moderately satisfied
  - Neither satisfied nor dissatisfied
  - Slightly dissatisfied
  - Extremely dissatisfied
  
5. How likely are you to recommend John Hu Migration Consulting to others?
  - Extremely likely
  - Very likely
  - Moderately likely
  - Slightly likely
  - Not at all likely