

To Whom It May Concern:

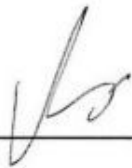
I have engaged John Hu of John Hu Migration Consulting (MARN 0746141) for applying my Australian Skilled Nominated Visa (subclass 190). John Hu and his professional team helped me collate all supporting documents for my visa application.

I am full satisfied with professional services and valuable advice of John Hu Migration Consulting. We approached them in May 2017. They have completed my skilled visa within two years. My Australian subclass 190 Visa was successfully granted to me in March 2019.

I have appreciated the valuable information and advices provided by John Hu Migration Consulting and enjoyed my customer experience throughout the visa application process.

I therefore highly recommend john Hu Migration Consulting to those who seek high-quality expert advice and visa processing services to immigrate Australia.

Best regards,

A handwritten signature in black ink, appearing to be 'Ma', written over a horizontal line.

Mr. Ma

19<sup>th</sup> March 2019

## John Hu Migration Consulting Customer Satisfaction Survey

Customer Name: Mr. Ma

Date: 19/3/2019

1. How professional is John Hu Migration Consulting?
  - Extremely professional
  - Very professional
  - Moderately professional
  - Slightly professional
  - Not at all professional
  
2. How well did our consultants answer your question or solve your problem?
  - Extremely well
  - Quite well
  - Moderately well
  - Slightly well
  - Not at all well
  
3. How responsive have our consultants been to your questions or concerns?
  - Extremely responsive
  - Quite responsive
  - Moderately responsive
  - Slightly responsive
  - Not at all responsive
  
4. Overall are you satisfied with our professional service?
  - Extremely satisfied
  - Moderately satisfied
  - Neither satisfied nor dissatisfied
  - Slightly dissatisfied
  - Extremely dissatisfied
  
5. How likely are you to recommend John Hu Migration Consulting to others?
  - Extremely likely
  - Very likely
  - Moderately likely
  - Slightly likely
  - Not at all likely